## METHODIST HOSPITAL SOUTH

## "Serving Humanity to Honor God"

Methodist Hospital | South has well established protocols in place to care for patients with infectious diseases, and we have been working diligently to help ensure we are prepared for COVID-19. Recently we had two patients who tested positive for COVID-19. The patients were treated and released for home quarantine as per Centers for Disease Control (CDC) guidelines.

Methodist Hospital | South immediately activated protocols for handling COVID-19 cases, including isolating the patients and following precautions to ensure the safety of our patients, colleagues and visitors.

All of our facilities continue to be a safe place to receive the highest quality of care. We have limited the number of caregivers who interact with any suspected COVID-19 patient who may seek our care and are ensuring appropriate personal protective equipment guidelines are followed for the safety of everyone. Any patient suspected of having COVID-19 is isolated and separated from other patients and visitors in the facility.

In addition, as we often do during heavy influenza outbreaks, visitor restrictions have been instituted. Effective March 21, we no longer allow in-person visits to our patients at any of our hospitals. Patients are being directed to a single entrance, and are screened and any potential symptomatic patient will be properly masked and immediately isolated to protect our colleagues and other patients.

We continue to reinforce infection prevention protocols and work in partnership with the Department of State Health Services, Region 8 and the CDC. We will provide updates to our hospital and medical staff as necessary. However, due to patient privacy, no further information will be provided at this time.

Sincerely,

Pam Guillory

Chief Nursing Officer, Chief Operating Officer Methodist Hospital | South